

PAGE	YOUR ORDER SUMMARY	
	ORDER DATE:	ORDER NUMBER:

Anthony Squires

QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
				1 - Looks different to image on site 2 - Ordered wrong size 3 - Arrived too late 4 - Poor quality/Faulty 5 - Doesn't fit properly 6 - Doesn't satisfy me 7 - Incorrect item received 8 - Parcel damaged on arrival 9 - New order (Exchange)

Delivery and Return Note

Need an item returned or exchanged? Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 40 days of receiving your delivery.

1. Next to the products listed above, select one of the reason codes against your return.
2. You can place a new order if a replacement size, colour or alternative item/s are required, and return the original item/s to us for a refund.
3. Returns can take up to 7 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return within 48 hours of receipt.
4. Please retain proof of postage until we have confirmed your exchange / refund has been processed.

Anthony Squires

Affix
Postage
Here

Anthony Squires (RETURNS)
 C/- Australian Quick Response Pty Ltd (AQR)
 80 Berkshire Road,
 Sunshine VIC 3020 AUSTRALIA

PLEASE NOTE: THIS IS NOT A PRE-PAID LABEL



Anthony Squires wants you to be satisfied with your purchase.

We appreciate that your expectations regarding fit, colour and style based on what you see on our website may differ to what you receive. For this reason, you may exchange your purchase or return it for a full refund within 40 days of purchase.

Customer Care phone: 1800 333 241

Email: customercare@anthonysquires.com.au

Customer care is available between 9am – 5pm (AEST) Monday to Friday. Service may be unavailable on public and religious holidays.

Returning your purchase

You have two options to return online item(s):



VIA POST

1. Carefully repackage the item and send via Registered Post to:

Anthony Squires (RETURNS)
C/- Australian Quick Response Pty Ltd (AQR)
80 Berkshire Road,
Sunshine VIC 3020 AUSTRALIA



BOUTIQUE STORE RETURN

2. Return the item to any boutique store in Melbourne, Sydney or Canberra and our staff will assist you. The item will be reviewed, and if deemed appropriate, will be progressed to our Tailors for an assessment and you will be contacted with a resolution.

This service is not available at David Jones stores.

Any altered or damaged item will not be accepted for return or exchange.

If you have damaged your garment please contact Customer Care to learn what we can do to assist you. As a service to our customers, we maintain a stock of fabric for a period after the item was produced and can help in most cases.

Returns must include a proof of purchase, reason for return and your contact details. Please keep a copy of your tracking number. We cannot be held liable for return parcels that do not arrive.

For full terms and conditions please visit anthonysquires.com.au/return-exchange